



LEADERSHIP USA™

FEATURED FACULTY

AVAILABLE MONTHLY MEMBERSHIP SEMINAR

Coaching and Motivating Your Team



Coaching is about bringing out the best in people. This workshop focuses on practical skills that will help you to create a motivating environment for your employees. They will make better decisions, focus on priorities, and improve performance problems that are holding them back. Exercises center on how you can set your employees up for success, and what you can do to help them reach their professional and personal goals. You will learn to become a coach who equips his or her team with the skills and capabilities to maximize productivity, performance and deliver high-quality results.

Laurie Flasko, CSP, CEC

With 20 years experience in leadership development, customer service training, and team building, Laurie has helped companies build service cultures that deliver outstanding business results. Nothing speaks louder than results: her programs have contributed to client rankings as the 2nd Best Employer in Canada by The Globe & Mail Report on Business Magazine & the Business of the Year Award by the Chamber of Commerce. In addition to realizing increased revenues, her clients continue to receive numerous service awards and public recognition & consistently achieve outstanding member/customer experience scores.



Three Main Core Competencies
Coaching, Managerial Skills, Communication

This course is appropriate for:
Managers and High Potentials

Learning Library assets included:
eBook: “Bringing Out The Best—Coaching & Motivating Peak Performance”

For more information or to register, visit www.LeadershipUSA.biz or call 303-471-7401